



Hyundai Motor America
P.O. Box 20839
Fountain Valley, CA 92728-9937

SERVICE CAMPAIGN NOTIFICATION

This notice applies to your vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear Hyundai Sonata owner:

Hyundai is conducting a service campaign to apply rust-proofing materials to the front and rear underbody on certain model year 2011 – 2014 Hyundai Sonata vehicles. This campaign affects such vehicles registered in and operated in Connecticut, Delaware, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, and Wisconsin, and the District of Columbia (Salt Belt). Our records indicate that your vehicle falls within the range of vehicles affected by this campaign.

What is the purpose of the service campaign?

- During winter months, large quantities of salt are used to de-ice roads in the Salt Belt states, noted above. Road salt and water can enter portions of the underbody leading to corrosion, including the front crossmember and lower control arms, and certain rear suspension and under body components.

What will Hyundai do?

- Your Hyundai dealer will treat the underbody with rust-proofing material to arrest the corrosion process. This will be performed at **NO COST** to you. The actual time required to perform the procedure should be approximately one hour. However, your vehicle may be needed for a longer period of time depending on the dealer's schedule; therefore, we recommend scheduling a service appointment to minimize inconvenience.

What should you do?

- Schedule a service appointment at your local Hyundai dealer.
- This procedure will be performed at **NO COST** to you.
- For more information regarding this service campaign, including a link to make a service appointment, please visit:

www.HyundaiUSA.com/Campaign946

What if you have other questions?

- If you have any questions or difficulty having this repair performed, call the Hyundai Customer Care Center at 1-855-371-9460.

Reimbursement Notification

- Hyundai has a program for reimbursing owners of Sonata vehicles affected by this service campaign who paid to have the condition repaired prior to receiving this recall notification letter. To obtain information about reimbursement from Hyundai, please visit the website referenced above. The website will allow you to submit your request for reimbursement electronically.

We thank you for your purchase of your Sonata and hope for your continued satisfaction as a Hyundai owner.

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